



FLYING RETURNS UPGRADE REQUEST FORM

To avail a flight upgrade against Flying Returns miles on Air India, complete this upgrade request form and submit at our Air India booking office along with mandatory documents listed below.

Eligibility: Following Booking Classes are eligible for miles upgrade

Economy to Executive: Y,B,M,H,K,Q,V Executive to First: C, D

Miles required for availing upgrade are:

- ❖ 75% of Economy class redemption miles for upgrade from Y to J Class
- ❖ 75% of Executive class redemption miles for upgrade from J to F Class

Member Details

Membership Number TitleName

Date of birth (dd /mm / yy) Telephone Number.....
Country Code Area Code Telephone Number

Mobile Number Email Id

Booking Class (in which the paid ticket is booked) PNR E Ticket Number

(Copy of the paid ticket along with confirmed provisional PNR (optional) of the higher class to be attached)

Reservation Details:

Flight Upgrade may be redeemed against miles as follows. Only one name to be filled per form

Title Name

Origin	Destination	Flight No	Date of Travel	Booking Class of paid ticket	Provisional PNR for the upgraded class

Member’s Signature Date

- Kindly present the following mandatory documents at the time of redemption.
 - Upgrade Award Request form duly filled and signed
 - Copy of original ticket
 - Copy of membership card
 - One Photo ID proof
 - If you are sending a representative to collect the ticket on your behalf then, along with above documents one authorization letter signed by you and Photo ID proof of the representative.

- For International Destinations, Please submit this Award Request Form at least 1 day in advance to the Air India Booking Office along with confirmed provisional PNR in the higher class.
- Upgrade Award is flight specific.
- Upgrades to be booked in "I" Class for Executive and "O" Class for First on Air India.
- Flying Returns miles earned will be based upon the class of service purchased, not the upgraded class of service.
- No upgrade permissible from Economy to First i.e. double upgrades.
- Pooling of miles permitted with spouse.
- The member making the request should hold "Active" status to redeem the miles.
- Business process for Cancellation and No Show is as per the current redemption procedure.
- Child fares do not qualify for Upgrades against miles.
- In case of flight cancellation / Aircraft change with a single compartment miles would be reinstated based on the Certificate issued by APM / RM without deduction of miles.
- In case of multiple sector journeys, debit of miles (during redemptions) would be the sum of miles of each sector.
- Upgrades are not permitted on flights operated under IX code and code-share flights of Air India.
- In case of voluntary cancellation - penalty would be applicable.
- Use of these awards must be made in accordance with conditions of carriage, procedures and terms and conditions detailed on www.flyingreturns.co.in